

Glendale Utility District

Newsletter

Current Events

Digital Meters will be replacing Glendale Utilities current meters beginning mid October 2021. Glendale maintenance department is currently removing old inactive and unused meters at this time. Glendale would like to ask all customers to be aware of your surroundings during this transition period. This job will be contracted out to a company and you are welcome to ask for identification if need be. They will be working generally on Glendale right of way and Glendale also has authority to be on your property to ensure your water meter is hooked to your address and not to another dwelling. In the instance a meter is hooked to another dwelling, that occupant must call Glendale office to make arrangements to purchase another meter in order to retain that service. No two dwellings are allowed to be connected to one water meter. For any questions feel free to call the Glendale office.

Topics from last Board Meeting

Digital Meters were approved and were being installed late September 2021. Glendale Utility District is applying for grant money to update GUD infrastructure.

Text Alerts

We encourage all customers of Glendale Utility District to visit our website at <https://glendaleutility.com> and sign up for alerts. This system is used for Boil Water Notices, Water outages, and any pertinent information pertaining to the water system. If you need help signing up for the alerts feel free to call our office at 601-583-0647.

Wastewater and Sewer Issues

When a customer reports a sewer problem that is suspected to be in the sewer lines maintained by the utility district, a work order will be made and a maintenance worker will inspect and diagnose the problem along with the homeowner being present at that time. If it is not an easy diagnosis, the homeowner will be charged a temporary fee of \$200.00 on their water account as a deposit until the problem is determined to be on the utility side or on the customer side of the sewer line. The homeowner or an appointed plumber of the homeowner must be present at all times during this determination during business hours. The customer needs to ensure that their line is free of grease and buildup and is not restricted from their house to GUD point of connection. If it is found to be a problem with the utility tap or GUD sewer line, all expense will be paid by the utility, and the deposit charge removed from the homeowner account. If the problem resides on the homeowner side of the sewer line, the homeowner will be responsible for the any additional cost above the deposit amount placed on the account.

Conservation Tips

COMING SOON, SEE GLENDALE WEBPAGE

After-hour and Weekend Issues

PLEASE ONLY CALL FOR EMERGENCY ISSUES, DO NOT CALL FOR BILLING QUESTIONS
CALL 601-325-8545 OR 601-325-6058, LEAVE A MESSAGE, AND YOUR CALL WILL BE RETURNED

Helpful Suggestion

COMING SOON, SEE GLENDALE WEBPAGE

Contact Us

Office Number – 601-583-0647

Address: 2805 Glendale Ave, Hattiesburg, MS 39401

Website: <https://glendaleutility.com> Facebook: Glendale Utility District

Email: glendaleutilities@comcast.net Office Hours: Monday – Friday 8:00 am – 3:00 pm